



# PREMIUM EXPERIENCE

**Dream Deck Loge Seating Food and Beverage Information and Policies**



## **Evraz Place**

Operated by the Regina Exhibition Association Limited  
1700 Elphinstone St.

**Phone:** (306) 781-9241

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## DREAM DECK LOGE SEATING

Welcome to the Dream Deck Loge seats on the east side in Mosaic Stadium.

The Saskatchewan Roughriders are pleased to welcome you to this premium seating area to enjoy football games and other events from some of the best seats in the house. While the Saskatchewan Roughrider Football Club focuses on providing exciting football for your enjoyment, the management and staff of Evraz Place will provide you with an excellent in-seat experience by taking care of all of your food and beverage needs.

This document highlights food and beverage information and policies for Mosaic Stadium premium experience Dream Deck Loge seats. Please take a few moments to familiarize yourself with the information.

We look forward to serving you in the premium experience Dream Deck loge area. Our team has designed several mouthwatering food and beverage menus with the perfect blend of ingredients and flavours to make your experience at Mosaic Stadium a memorable one.

From all of us at Evraz Place, welcome and enjoy the event!

## GUEST EXPERIENCE

Mosaic Stadium features a premium loge seating area on the Dream Deck where guests can enjoy the benefits of a suite while being part of the action and excitement of stadium seating. Guests in the 100 loge seats on the east side of the stadium will enjoy excellent sightlines to the field, plus in-seat food and beverage service so they won't miss a moment of the action.

As the exclusive caterer to Mosaic Stadium, the Evraz Place culinary and catering team is committed to the highest standards of quality and service excellence. You and your guests will enjoy items from our innovative menu that are sure to please even the most discerning palates. An online ordering system is available for Loge seat holders to pre-order food and beverage items for delivery to their seats. A more limited event-day menu is available after the advance order cut-off time, up to and during the game/event. This event day menu is also available at your seat to order from. Members of the Evraz Place team will work with you to set up your account and demonstrate how to use the online ordering system.

Evraz Place recognizes that Loge seats may be a corporate account or held by a private individual. To accommodate scenarios where the seat *owner* may not be the seat *user* for each event, the seat owner will be asked to appoint an *authorized administrator(s)* (who may be the seat owner or another appointee) who will manage their online account. The administrator(s) is authorized to charge orders online to the Loge seat holder's credit card and will be the primary point of contact for the account.

Because the authorized administrator(s) may not always be in attendance at events, they will be required to name an *authorized host* on the online order form for each event. The authorized host will be the East Loge seat holder's representative on event day. The authorized host is also the point of contact for on-site staff to provide requests for personalized service. Loge seat holders will receive a separate communication about the Premium

Experience online ordering system.

Access to East Loge seats is available to seat owners and their ticketed guests when gates open approximately 90 minutes before the game/event begins via any of the stadium's four gates.

As part of the Mosaic Stadium premium experience, Dream Deck Loge seat holders may be given the opportunity to purchase pre-sale tickets for their seats for non-Saskatchewan Roughrider events taking place in Mosaic Stadium, such as concerts and other major entertainment and sporting events.

## **PERSONALIZED SERVICE**

During events, a server will be designated to your seats to attend to your food and beverage orders. This individual will deliver your food and beverage orders, take additional orders from the event-day menu, process payments, and remove used dishes and cutlery from your seating area.

If you are celebrating a special occasion, our pastry chefs would be pleased to prepare a unique dessert just for you. Please contact Evraz Place by email at [stadium.premiumexperience@evrazplace.com](mailto:stadium.premiumexperience@evrazplace.com) or by phone at (306) 781-9241 one week in advance of the event for ordering and pricing details.

## **FOOD AND BEVERAGE**

Our skilled chefs have created a mouthwatering menu made from the finest ingredients with several menu options to satisfy every taste. We look forward to making your in-seat experience enjoyable and effortless with in-seat service during events.

We recommend that you order food and beverages in advance of each game to be able to choose from a broad selection of food options and to have the first opportunity to reserve your food delivery time. Food and beverage orders will be delivered to the Dream Deck seats as close to the specified time as possible. If placing an order during an event, please allow 30 to 45 minutes for order preparation and delivery. Please note that pre-orders will take priority. Delicate food items may be kept in our kitchen and delivered closer to event time to ensure the highest quality upon delivery.

Bar service for the Dream Deck Seats includes premium options for wine, liquor, liqueurs, non-alcoholic beverages, and domestic and premium beer selections.

All advance orders will be charged at the time of order through the account you will have created in the Premium Experience online ordering system. All orders made during the event will require payment that day. Your server will process your payment. Cash, debit or credit card payments are accepted.

Due to health regulations, Evraz Place does not permit guests to bring food or beverage items from outside the stadium to Loge seats. In the same manner, all food and beverages provided in the stadium must be consumed inside the stadium and cannot be taken outside. Any food and beverage products brought into the stadium area

without prior authorization will be removed and discarded.

If you or your guests have personalized requirements, such as dietary or religious restrictions, please provide details through the “special requests” section of the online ordering system or contact a catering and events representative at (306) 781-9241 for assistance. We offer vegetarian and gluten-free\* options.

\*Although we make every effort to prevent cross-contamination, our kitchens and food preparation areas are not strictly gluten-free.

## **ALCOHOLIC BEVERAGES**

Evraz Place is the only licensee authorized to sell or serve liquor, beer and wine at Mosaic Stadium. Alcoholic beverages cannot be brought into or taken out of Mosaic Stadium.

The Saskatchewan Liquor and Gaming Authority prohibits the sale or consumption of alcoholic beverages by any person under the age of 19. Seat holders and Evraz Place servers are responsible for controlling the consumption of alcoholic beverages within their Loge Seating area. Evraz Place reserves the right to ask for proof-of-age identification and to refuse service to any person who is under age or appears to be intoxicated. Loge seat holders are asked to respect these policies and may incur liability if they fail to comply.

## **EXCLUSIVE BEVERAGE PARTNERS**

Molson Coors Canada, PepsiCo Canada, and Corby Spirit and Wine are proud partners of the Saskatchewan Roughrider Football Club with exclusive pouring rights in Mosaic Stadium for their product categories. Please be advised that requests for other product brands that are not offered by these partners cannot be accommodated.

## **ORDER INFORMATION**

Advance ordering gives you and your guests a wider selection of chef-prepared options and is the ideal way to ensure your order is delivered when you want it.

### **How to order in advance**

Loge seat owners will receive information about their Premium Experience account and online ordering system. An online account exclusive to the seat owner or their organization will be set up with a password that is private to the authorized administrator(s) assigned. Loge seat owners may appoint an authorized administrator(s) to place orders on their behalf. Only the seat owners or authorized administrators will be able to place orders using the password for the account. Passwords can be reset and customized by the seat owner or authorized administrator.

Authorized administrators place orders through the Premium Experience online portal at [www.evrzplace.com/facilities/mosaic-stadium-premium-experience](http://www.evrzplace.com/facilities/mosaic-stadium-premium-experience). Authorized administrators are responsible for protecting and keeping the account password confidential, as all charges associated with orders placed through the online portal will be the responsibility of the Loge seat owner. The online portal will enable authorized administrators to track order history, print/view summaries, assign authorized event-day hosts, make payments and request special services or communicate special requirements.

### Advance Ordering Schedule

The advance-order menu provides a wide selection of à la carte food items and specially prepared and convenient combination packages. The items on this menu take longer to prepare and require pre-planning, so they must be ordered in advance. An event-day menu with fewer items is available after the advance-order deadline has passed and during Mosaic Stadium events.

**For Saskatchewan Roughrider games**, orders must be placed through the Premium Experience online portal no later than **Wednesday at 12 p.m.** the week of the game.

**For concerts, other entertainment and non-Saskatchewan Roughrider sporting events**, advance menu deadlines are **12 noon on the day that is 72 hours before the event (refer to the following schedule).**

ADVANCE ORDER CUT-OFF DEADLINES:		
<b>A. Saskatchewan Roughrider Games</b>	Wednesday at 12 noon on the week of the game	
<b>B. Concerts and other sports and entertainment events</b>	<b>Event Day</b>	<b>Advance order cut-off deadline</b>
	Monday	12 p.m. Friday prior
	Tuesday	12 p.m. Saturday prior
	Wednesday	12 p.m. Sunday prior
	Thursday	12 p.m. Monday prior
	Friday	12 p.m. Tuesday prior
	Saturday	12 p.m. Wednesday prior
	Sunday	12 p.m. Thursday prior

### Event-day orders

If you did not place an advance order for food and beverage, an event-day menu will be provided at your seats. The server assigned to your seats will take your order during the event. Please allow 30 to 45 minutes for order delivery. Your server will also assist you with beverage orders and supplies. Payment for event-day orders will be required by cash, debit or credit card at the time of order.

### TAXES

All food and non-alcoholic beverage orders are subject to a 5% Goods and Service Tax (GST) and 6% Provincial Sales Tax (PST). A 10% Liquor Consumption Tax (LCT) is charged on all alcohol. These taxes (GST, PST and LCT) are included in the listed price of the food and beverage items.

## **GRATUITIES**

A service fee of 18% will be applied to all advance food and drink orders as a gratuity to be paid to our bartenders and servers. For game/event day purchases, gratuities are at your discretion.

## **PAYMENT PROCEDURES**

Advance orders placed through the online ordering system will be charged to the seat holder's credit card. Moneris, a PIC-compliant provider, will be used for all credit card handling.

Guests will be able to run a tab and settle up with their server at the end of the game. Evraz Place offers payment of food and beverage items through cash, debit and credit card. Loge Seat holders are responsible for all charges incurred. Any outstanding balances that are not covered by guests during an event will be invoiced to the Loge Seat owner.

## **CANCELLATION POLICY**

No charges will be assessed for orders cancelled by at least 12 noon on the day before the event. Loge orders that are not cancelled within this minimum window will be charged 50% of the total food and beverage charge.

## **WEATHER-RELATED CANCELLATIONS**

No charges will be assessed to Loge Seat holders if a game or event is cancelled due to weather before the gates open at Mosaic Stadium. If the game is cancelled due to weather after the gates have opened, Loge Seat holders will be responsible for 100% of the food and beverage order.

## **SECURITY AND LOST & FOUND**

Please be sure to remove all personal property in each Loge Seating area when leaving the premises. Evraz Place is not responsible for any misplaced property, articles or equipment left unattended in the Loge Seats. Please contact **(306) 781-9252** for any lost and found concerns.

## **DREAM DECK CONTACTS**

### **A. Dream Deck Tickets**

For inquiries related to Dream Deck tickets, pricing and ticket policies, please contact the Saskatchewan Roughrider Football Club Ticket Office at 1-888-474-3377 option 3 or by email at [tickets@saskriders.com](mailto:tickets@saskriders.com).

### **B. Premium Experience Food and Beverage Service**

For inquiries related to Premium Experience food and beverage service for the Dream Deck Loge seats, please contact a catering representative from Evraz Place at (306) 781-9241 or by email at [stadium.premiumexperience@evrazplace.com](mailto:stadium.premiumexperience@evrazplace.com).

## **PLAN YOUR NEXT EVENT WITH US!**

Mosaic Stadium offers a variety of event spaces to ensure your guests have an experience to remember. The lounge areas offer beautiful spaces to hold your next corporate event, team-building session, reception or wedding. With room to accommodate groups of 50 to 500 people and views of the field and Confederation Park, the lounge areas are the perfect places to hold your event and entertain your guests in the home of the Saskatchewan Roughriders Football Club.

Contact one of our catering and events representatives at (306) 781-9241 if you're interested in booking any of our rentable spaces in the stadium for your upcoming event.

## **ABOUT EVRAZ PLACE**

Situated on 100 acres of land in the heart of Regina, Evraz Place is one of the largest and most unique event complexes in Canada. Operated by the Regina Exhibition Association Limited – a not-for-profit corporation – Evraz Place hosts hundreds of business, agri-business, entertainment and sporting events each year. More than 3.5 million guests visit Evraz Place annually for major events like Canada's Farm Progress Show, Queen City Ex, Canadian Western Agribition, the Spring Home Show, and numerous concerts, galas and conventions. Evraz Place is home to the Regina Pats, Regina Soccer Association and the University of Regina Cougars hockey teams. Now with Mosaic Stadium on the property, the Saskatchewan Roughriders, the University of Regina Rams and the Regina Thunder are part of the list of sports teams that call Evraz Place home. It's no wonder that Evraz Place is known as Regina and Saskatchewan's centre for sports and entertainment.